

RETURN FORM

Do you want to make a return?

If you're not happy with the product you ordered or if you've changed your mind about your purchase, you have the 14-day deadline to return the products you want.

You will be refunded, of the amount paid for the product, including shipping costs, if applied at the time of purchase.

How to do it?

1. Go to your personal area on the bananabenz.it site and click My Account
2. Click on the section of the section of the Make a Return
3. Select the order in which there is the item/items you want to make
4. Place items to be returned possibly in their original packaging
5. In the table below, indicate the items you want to return and the reason
6. Put the form in the package along with the item/items
7. Close the package without any mention on, BRT will apply its code to get him back to us. We will schedule the withdrawal within 24/48h from receipt of the report.

If you need support, please contact us: +39 0805234225 or info@bananabenz.it

Your order

Order date	Order number

What you want to return

Quantity	Item Code	Return Reason

Return Reason

1. Too small
2. Too big
3. He arrived late
4. Does not reflect the image seen on the site
5. Product other than the one ordered
6. It wasn't what I expected

